



Patrick G. Tempera, M.D. Rajesh Dhirmalani, D.O.
Kunal Grover, M.D. Michael J. Viksjo, M.D.
Prakriti Merchant, M.D. Arun R. Mathew, M.D.
Daniel Bodek, D.O. Robert I. Greenblatt, M.D.
Michael Margolin, M.D. Guida St. George, PA-C.
Tracy Alves, DNP

PRACTICE INFORMATION & PATIENT/PHYSICIAN CONTRAST

Dear Patient,

Welcome to our practice specializing in gastroenterology and hepatology.

At the present time, our group consists of Patrick G. Tempera, M.D., Rajesh Dhirmalani, D.O., Kunal Grover, M.D., Michael J. Viksjo, M.D., Prakriti S. Merchant, M.D., Arun R. Mathew, M.D., Daniel Bodek, M.D., Robert G. Greenblatt, M.D. and Michel Margolin, M.D., all Board-Certified physicians in Internal Medicine and Gastroenterology. Our group also consists of Guida St. George, MS, PA-C and Tracy Alves, DNP.

Office hours will vary each day of the week and there may be variations in office hours during different seasons. Please inquire at our front desks for our current office hours. Overall, however, staff is present in the office between 9 A.M. and 5:00 P.M. on weekdays. The office is closed on weekends.

All our appointments are scheduled but provisions are always made for emergency walk-ins as the case becomes necessary.

The physicians in our practices are able to perform all of the gastroenterological-based procedures and may see a given patient at different times depending on availability.

Our practice is office based; however, we will also care for all our patients in the hospital regardless of whether we initiate the hospitalization, or other physicians do so and request that we also provide consultation care. The Garden State Endoscopy & Surgery Center is also a place of work for us, where many of our patients are evaluated and treated for the endoscopic procedures.

Hospital coverage is provided by members of our group and other associated physicians in the covered hospitals; they are also Board Certified in digestive diseases.

We are on staff at Trinitas Regional Medical Center, which is in Elizabeth, New Jersey.

We always prefer that test results/information about other diagnostic results be discussed by us and the patient in person at our office.

It is a policy of our practice to fill prescriptions ONLY during regular office hours.

In the event that you must cancel an appointment, we ask that you please give us a 48-hour notice so that we can give that appointment to another patient that needs an appointment. Once you call to cancel, we can reschedule you at your convenience. **There will be a \$50 charge for missed appointments that are not cancelled at least 24-hours prior to the appointed time.**

We take great pride in our reputation to provide the highest level of quality medical care to our patients. However, we realize that there are times that some patients will not be satisfied with the outcome of their treatment. We also must recognize that in these instances, the patient has every right to pursue legal action if he or she feels that we have been negligent in some way. We respect every patient's right to do so.

While some health care legal claims are justified, there are also frivolous legal claims filed in our country – claims that are driving up insurance rates and impacting court decisions for the patients who truly deserve compensation.

We believe that an agreement early in the treatment process regarding the use of Board-Certified Experts will help expedite resolutions of concern.

116 Millburn Ave, Ste 211 Millburn, New Jersey 07041 Ph # (973) 467-2500 F # (973) 376-5003	1308 Morris Ave, Ste 102 Union, New Jersey 07083 Ph # (908) 851-2770 F # (908) 851-7706	515 North Wood Ave, Ste 202A Linden, New Jersey 07036 Ph # (908) 486-8080 F # (908) 272-6300	210 North Ave Ste 2 Cranford, NJ 07016 Ph # (908) 272-6300 F # (908) 272-6302
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OUR COMMITMENT TO YOU

WE COMMIT TO USING ONLY AMERICAN BOARD OF MEDICAL SPECIALTIES (ABMS) BOARD CERTIFIED EXPERT MEDICAL WITNESSES IN ANY LEGAL SITUATION WHO FOLLOW THE CODE OF ETHICS OF OUR NATIONAL SPECIALTY SOCIETY. THESE STEPS ENSURE THAT EXPERT MEDICAL WITNESSES WE USE HAVE PASSED EXAMINATIONS AND DEMONSTRATE EXPERTISE IN THEIR FIELD AND ADHERE TO A SOLID CODE OF ETHICS AND WE WILL DEMONSTRATE THIS COMMITMENT TO YOU WITH OUR SIGNATURE ON THIS FORM.

WHAT WE ARE ASKING YOU TO DO – WE ARE ASKING YOU OR ANY REPRESENTATIVE TO COMMIT TO THIS PROCESS ALSO BY USING ONLY BOARD-CERTIFIED PHYSICIANS AND EXPERT MEDICAL WITNESSES IF YOU ARE DISSATISFIED WITH YOUR MEDICAL CARE AND DECIDE ON LEGAL ACTION.

WE HOPE AND BELIEVE THAT YOU WILL NEVER HAVE TO CONSIDER THIS AGAIN, BUT IF YOU DO, WE WILL HONOR THIS COMMITMENT TO YOU.

PATIENT/PHYSICIAN AGREEMENT

I understand that I am entering into a contractual relationship with Patrick G. Tempera, M.D., Rajesh Dhirmalani, D.O., Kunal Grover, M.D., Michael J. Viksjo, M.D., Prakriti S. Merchant, M.D., Arun R. Mathew, M.D., Daniel Bodek, M.D., Robert Greenblatt, M.D., Guida St. George, MS, PA-C and Tracey Alves, DNP for professional care. I further understand that meritless and frivolous claims for medical malpractice have an adverse effect upon the cost and the validity of medical care and may result in irreparable harm to a medical provider. As additional consideration for professional care provided to me by Patrick G. Tempera, M.D., Rajesh Dhirmalani, D.O., Kunal Grover, M.D., Michael J. Viksjo, M.D., Prakriti S. Merchant, M.D., Arun R. Mathew, M.D., Daniel Bodek, M.D., Robert Greenblatt, M.D., Michael Margolin, M.D., Guida St. George, MS, PA-C and Tracey Alves, DNP. I _____ and/or my representative agree not to advance directly or indirectly any face meritless and/or frivolous claims of medical malpractice against Patrick G. Tempera, M.D., Rajesh Dhirmalani, D.O., Michael Margolin, M.D., Kunal Grover, M.D., Michael J. Viksjo, M.D., Prakriti S. Merchant, M.D., Arun R. Mathew, M.D., Daniel Bodek, M.D., Robert Greenblatt, M.D. Guida St. George, MS, PA-C and Tracey Alves, DNP.

Furthermore, should a meritorious medical malpractice case or cause of action be initiated or pursued, I (- _____) and/or my representative agree to use ABMS Board Certified Expert Medical Witnesses in the same specialty as Patrick G. Tempera, M.D., Rajesh Dhirmalani, D.O., Kunal Grover, M.D., Michael J. Viksjo, M.D., Prakriti S. Merchant, M.D., Arun R. Mathew, M.D., Daniel Bodek, M.D., Robert Greenblatt, M.D., Michael Margolin, M.D., Guida St. George, MS, PA-C and Tracey Alves, DNP. Furthermore, I agree that these expert witnesses will adhere to the guidelines and/or code of conduct defined by the Specialty Societies for Expert Witnesses in the areas of medicine that would typically have the background and experienced opinion on such a case. In further consideration for this, we, Patrick G. Tempera, M.D., Rajesh Dhirmalani, D.O., Kunal Grover, M.D., Michael J. Viksjo, M.D., Prakriti S. Merchant, M.D., Arun R. Mathew, M.D., Daniel Bodek, M.D., Robert Greenblatt, M.D., Michael Margolin, M.D., Guida St. George, MS, PA-C and Tracey Alves, DNP, agree to the same stipulations.

 PHYSICIAN SIGNATURE

 DATE

 PATIENT SIGNATURE

 DATE

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 Millburn, New Jersey 07041
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